



Join the High-Demand Information Technology Industry Computer Support Technician TRAINING PROGRAM

Information technology and cybersecurity remain among the fastest growing industries in the country, with ample career opportunities in Southeast Michigan.

Oakland County Michigan Works!, in partnership with Oakland Community College, offers a no-cost, short-term Computer Support Technician Training Program to eligible students.

The entry-level training program features two CompTIA classes focusing on ITF+ and A+. The training also covers customer service, business and technical writing and workplace skills. Students can earn certifications that will help them in an entry-level helpdesk role. In addition, they are eligible to earn the Mike Rowe Work Ethic certificate.

CLASS INFORMATION:

Start Date: August 28, 2023

All classes held during the day | Duration: 10 Weeks

Oakland Community College – Auburn Hills Campus
2900 Featherstone Road, Auburn Hills

APPLICANT REQUIREMENTS:

- U.S. Citizen or Eligible Non-Citizen
- 17 years of age or older
- Not currently registered in school with a local educational agency
- Selective service registration, if applicable
- Unemployed or underemployed
- Other eligibility factors may apply

Average Entry-Level Wage:
\$20+ per hour

INFORMATION SESSIONS:

- June 20, 2023 • 4:00 PM
- June 28, 2023 • 6:00 PM
- July 18, 2023 • 4:00 PM
- Aug. 3, 2023 • Noon

REGISTER AT:

tinyurl.com/223k35vw

EARNED CERTIFICATIONS:

- CompTIA ITF+
- CompTIA A+
- Customer Service

QUESTIONS? CONTACT:

Jessica Knapik
Program Coordinator
jknapi@oaklandcc.edu
(248) 232-4527

TO LEARN MORE, VISIT:
OaklandCC.edu/ce/Computer.aspx



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NOVI

31186 Beck Road
Novi, MI 48377

(248) 926-1820

OAK PARK

22180 Parklawn Street
Oak Park, MI 48237

(248) 691-8437

PONTIAC

1850 N. Perry Street
Pontiac, MI 48340

(248) 276-1777

SOUTHFIELD

21415 Civic Center Drive, Suite 116
Southfield, MI 48076

(248) 796-4580

TROY

550 Stephenson Highway, Suite 400
Troy, MI 48083

(248) 823-5101

WATERFORD

7500 Highland Road
Waterford, MI 48327

(248) 617-3600

OaklandCountyMiWorks.com



@OaklandMIWorks



Equal Opportunity Employer / Program. Auxiliary Aids and Services are available upon request to individuals with disabilities.
Michigan Relay Center (TTY) (800) 649-3777 or 711 | Funded By Oakland County Executive David Coulter, Oakland County Workforce
Development Board, and Michigan Department of Labor and Economic Opportunity