



# Join the High-Demand Information Technology Industry Computer Support Technician TRAINING PROGRAM

Information technology and cybersecurity remain among the fastest growing industries in the country, with ample career opportunities in Southeast Michigan.

Oakland County Michigan Works!, in partnership with Oakland Community College, offers a no-cost, short-term Computer Support Technician Training Program to eligible students.

The entry-level training program features two CompTIA classes focusing on IT Fundamentals and A+. The training also covers customer service, business and technical writing and workplace skills. Students can earn certifications that will help them in an entry-level helpdesk role. In addition, they are eligible to earn the Mike Rowe Work Ethic certificate.

#### CLASS INFORMATION:

Start Date: January 27, 2025

All classes held during the day, Monday through Friday | Duration: 10 Weeks

Oakland Community College – Auburn Hills Campus  
2900 Featherstone Road, Auburn Hills

#### APPLICANT REQUIREMENTS:

- U.S. Citizen or Eligible Non-Citizen
- 17 years of age or older
- Not currently registered in school with a local educational agency
- Selective service registration, if applicable
- Unemployed or underemployed
- Other eligibility factors may apply

Average Entry-Level Wage:  
\$16-20  
per hour

#### VIRTUAL INFO SESSIONS:

- Nov. 14, 2024 • Noon
- Nov. 21, 2024 • 4:00 PM
- Dec. 5, 2024 • Noon

**Register:** [tinyurl.com/4yaw9msv](https://tinyurl.com/4yaw9msv)

#### EARNED CERTIFICATIONS:

- CompTIA ITF+
- CompTIA A+
- Mike Rowe Work Ethic
- NCSA CCSP Customer Service

#### QUESTIONS? CONTACT:

Le'Anna Sosnoski-Miller  
[lsosnos@oaklandcc.edu](mailto:lsosnos@oaklandcc.edu)  
(248) 232-4174

TO LEARN MORE, VISIT:  
[OaklandCC.edu/ce/Computer.aspx](https://OaklandCC.edu/ce/Computer.aspx)



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for Careers, Talent  
and Training

# At Your Service

Monday-Friday, except state holidays

## NOVI

31186 Beck Road  
Novi, MI 48377

(248) 926-1820

## OAK PARK

22180 Parklawn Street  
Oak Park, MI 48237

(248) 691-8437

## PONTIAC

1850 N. Perry Street  
Pontiac, MI 48340

(248) 276-1777

## SOUTHFIELD

21415 Civic Center Drive, Suite 116  
Southfield, MI 48076

(248) 796-4580

## TROY

550 Stephenson Highway, Suite 400  
Troy, MI 48083

(248) 823-5101

## WATERFORD

7500 Highland Road  
Waterford, MI 48327

(248) 617-3600

[OaklandCountyMiWorks.com](http://OaklandCountyMiWorks.com)

  @OaklandMIWorks



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Michigan Relay Center (TTY) (800) 649-3777 or 711 | Funded By Oakland County Executive David Coulter, Oakland County Workforce  
Development Board, and Michigan Department of Labor and Economic Opportunity